

The project «RECOV - REthinking Collaborative Values for public services» was funded with the support of the European Union under the Programme "Europe for Citizens"

Applicable to the Strand 2 – Measure 2.2 "*Networks of Towns*"

33 events have been carried out within this project:

Event 1- 1st International Conference “Open-government: principles, methods and ICT open source tools”

Participation: The event involved 106 citizens, including 52 participants from the city of Skopje, North Macedonia, 15 participants from the city of Paris and Strasbourg, France, 4 participants from city of Tirana, Albania, 4 participants from Mioveni and Rucar, Romania, 15 participants for city of Vicenza and Santorso, Italy, 4 participants from city of Grosuplje, Slovenia, 3 participants from city of Uzice, Serbia, 3 participants from Lisbon, Portugal, 4 participants from Rauna, Latvia and 2 participants from the city of Brussels, Belgium.

Location / Dates: The event took place in Centar Municipality in Skopje, North Macedonia, from 26/06/2018 to 28/06/2018

Short description: The aim of the event was to launch the RECOV project and to present good practices of using digital tools that the public institutions can use to be more open, focusing on the usage of new technologies. The event included a project team meeting, an open conference, a workshop for the project partners and study visit to the Department of cooperation with the NGOs in the City of Skopje.

Event 2 – 2nd International Conference “Collaborative public services: building and managing of public co-working spaces and co-housing”

Participation: The event involved 102 citizens, including 36 participants from the city of Santorso, Italy, 20 participants from the city of Vicenza, Italy, 3 participants from Sardinia, Italy, 14 participants from the city of Strasbourg, France, 10 participants from the city of Skopje, North Macedonia, 4 participants from the city of Uzice and Kraguevac, Serbia, 3 participants from the city of Rugar, Romania, 3 participants from the city of Rauna, Latvia, 3 participants from the city of Lisbon, Portugal, 3 participants from the city of Tirana, Albania, 3 participants from the city of Grosuplje, Slovenia.

Location / Dates: The event took place in Santorso, Italy, from 16/01/2019 to 18/01/2019

Short description: The aim of the event was to facilitate an open discussion between participants based on practical experience on the benefits of co-working and co-housing spaces important for the development of the cities and improvement of social inclusion.

Event 3 – 3rd international Conference “Innovative and sustainable financial instruments for local governments”

Participation: The event involved 106 citizens, including 60 participants from the city of Lisbon, Portugal, 7 participants from the city of Skopje, North Macedonia, 7 participants from the city of Santorso and Baladu, Italy, 4 participants from the city of Grosuplje, Slovenia, 4 participants from the city of Rauna, Latvia, 14 participants from France, 4 participants from the city of Tirana, Albania, 2 participants from the city of Uzice, Serbia, 4 participants from the city of Rucar, Romania.

Location / Dates: The event took place in Lisbon, Portugal, from 21/10/2019 to 23/10/2019

Short description: The aim of the event was to present European rules and mechanisms and new sustainable financial instruments for public authorities in response to the

economic crisis. For all participants, it will be a possibility to acquire knowledge and information about sustainable financial instruments and to actively participate in the exchange of practices.

Event 4 – Final International Conference “Participation & Collaborative values as a way to innovation and local development”

Participation: The event involved 101 citizens, including 17 participants from the city of Brussels, Belgium, 20 participants from the city of Strasbourg, France, 4 participants from city of Grosuplje, Slovenia, 9 participants from city of Uzice, Subotica and Kraguevac Serbia, 4 participants from city of Lisbon, Portugal, 4 participants from city of Rauna, Latvia, 5 participants from city of Tirana, Albania, 11 participants from city of Skopje, North Macedonia, 4 participants from city of Rugar, Romania, 4 participants from city of Santorso, Italy, 18 participants from city of Vicenza, Italy, 1 participant from Podgorica, Montenegro.

Location / Dates: The event took place in Brussels, Belgium, from 19/02/2020 to 21/02/2020

Short description: The aim of the event was to present the results and outcomes of the project with the focus on collaborative values and rules to boost solidarity and innovation in local communities and on active citizenship. The two-day programme included different activities and presentations. It started in the afternoon of February 19th February with a partner's steering committee to share experience and lessons learned from the project; on the next day, an open event was organized in order to present the project outcomes and discuss the achieved results.

Event 5 – local activity Centar, North Macedonia

Participation: The event involved 27 citizens, including 27 participants from the city of Skopje, North Macedonia

Location / Dates: The event took place in Municipality of Centar, Skopje, North Macedonia from 28/11/2019 to 29/11/2019

Short description: The municipality of Centar in Skopje organized a two-part local path activity on the topic of “Open-government: principles, methods and ICT open source tools” on the 28 and 29 November 2018 in the Youth office of the Municipality. On the 28 November, as the first part of the local path, ALDA Skopje made a short presentation of the project and the Municipality of Centar organized a short lecture about the open government principles. The activity continued on the 29th with a panel discussion on the topic, where the participants had the opportunity to exchange their opinions and give recommendations for the Municipality. The participants of the activity were youngsters from the Municipality of Centar, who get engaged in local activities in order to influence the local policies and principles connected to youth.

Event 6 - local activity Centar, North Macedonia

Participation: The event involved 21 citizens, including 21 participants from the city of Skopje, North Macedonia

Location / Dates: The event took place in Skopje, North Macedonia on the 23/04/2019

Short description: The aim of the event was to present the experience of the second international conference. The project was presented during the “Student Station 7.0” fair, held in Skopje on the 23 of April 2019. This one-day event brought together many stakeholders from the academic sector, associations, researchers and students. During the event the RECOV project prompted the attention of participants that visited the exhibition area. The topic of Collaborative public services was presented to youth associations, students and youngster. The presentation had a positive effect on the audience, and a great part showed interest by making questions especially on the usage of ICT-tools in public services.

Event 7 – local activity Centar, North Macedonia

Participation: The event involved 26 citizens, including 26 participants from the city of Skopje, North Macedonia

Location / Dates: The event took place in Skopje, North Macedonia on 14/09/2019

Short description: The aim of the event was to present the project and the topic of collaborative public services to the public within the Civil society organisations fair in Skopje. The project and the topic of collaborative public services prompted the attention of the participants as topics that are rarely tackled in events such as the student fair. The activity raised awareness about the public services and how the government can cooperate with local stakeholders in order to insure joint progress.

Event 8 – local activity Uzice, Serbia

Participation: The event involved 20 citizens, including 20 participants from the city of Uzice, Serbia

Location / Dates: The event took place in Uzice, Serbia, on the 28/02/2019

Short description: The aim of the event was to introduce the project RECOV and its activities to the citizens. In that direction a round table and debate was organised to discuss the citizen participation in the decision making process.

Event 9 – local activity Uzice, Serbia

Participation: The event involved 27 citizens, including 27 participants from the city of Uzice, Serbia

Location / Dates: The event took place in Uzice, Serbia on the 4/04/2019

Short description: The aim of the event was to present and discussed the new technologies and their use for solving communal issues. This was a possibility to present the local partnership program – Let's do it together. The event was attended by representative from the Municipality, CSOs organisations, citizens and other local stakeholder.

Event 10 – local activity Uzice, Serbia

Participation: The event involved 16 citizens, including 16 participants from the city of Uzice, Serbia

Location / Dates: The event took place in Uzice, Serbia on the 7/06/2019

Short description: The aim of the event was to discuss about cross-sector partnership and their role in the local development. A workshop was organised in order to foster local activism and citizens participation.

Event 11 – local activity Grosuplje, Slovenia

Participation: The event involved 15 citizens, including 15 participants from the city of Grosuplje, Slovenia.

Location / Dates: The event took place in Grosuplje, Slovenia on the 15/09/2018

Short description: The aim of the event was to present the project and experience learned during the first international conference in Skopje. A stand was organised as a part of the big local event Grosuplje in Autumn. Participants who were part of the international conference presented project RECOV on a stand. The visitors on the stand has the possibility to exchange about ICT tools, municipal website and local newspaper. The citizens are regularly informed about the work we do and projects that are taking place in our municipality. More than 300 person visited the event.

Event 12 – local activity Grosuplje, Slovenia

Participation: The event involved 19 citizens, including 19 participants from the city of Grosuplje, Slovenia.

Location / Dates: from the city of Grosuplje, Slovenia on the 2/06/2019

Short description: Second local path was implemented within the local event Cycling marathon of the 3 communities (Grosuplje, Ivančna Gorica and Dobropolje), which is a sports and social event that has been traditionally held for the past twenty-one year in our municipality. The Family marathon was organized together with the Cycling Association Grosuplje and the Institute for Tourism and promotion "Grosuplje Tourism". The Cycling marathon runs through area of three municipalities, which is a good example, what we can

achieve if we connect citizens, civil society and local administrations to work together. A successful event is a result of cooperation and integration between local administration, citizens, stakeholders and organizations from different backgrounds, areas and interests in the local community. Our workshop on Boštanj took place in the open space in nature, which can also present one form of co-working space, where youngsters and youth collaborate in different creative ways.

Event 13 – local activity Grosuplje, Slovenia

Participation: The event involved 16 citizens, including 16 participants from the city of Grosuplje, Slovenia

Location / Dates: The event took place in Grosuplje, Slovenia on the 12/12/2019

Short description: Third local path was implemented within the formal Mayor New Year's Reception, which is an annually event, dedicated to the final meeting and networking of all local stakeholders in Grosuplje. There were representatives from different organizations - municipal councillors, businessmen, representatives of public and private institutions, presidents of local communities, presidents of cultural, sports and other organizations and all who help us to co-create a good life and environment in our municipality. Through a short movie, we were able to see some of the past successful and well-executed projects in our municipality. The event was implemented through networking and dialogue, exchanging experiences and opinions between local stakeholders. In our municipality most of investments and projects are financed through various financial mechanisms and are such a good indicator what a powerful and solid success can be achieved when we join forces, communicate and cooperate, not only on local level, but also nationally and globally. With organizing such events, financing different projects, we also encourage citizens of Grosuplje from all areas to participate and connect even more actively in activities of our local community.

Event 14 – local activity in Rucar, Romania

Participation: The event involved 29 citizens, including 29 participants from the city of Rugar, Romania

Location / Dates: The event took place in Rugar, Romania on the 15/09/2018

Short description: At the beginning of September 2018, the members of the LPG had several meetings in order to establish the survey target groups, the tasks of each organisation represented in the LPG, and drafted a calendar of the activities to be done. The survey consisted of three questions regarding ICT infrastructure and another three related to ICT use. There were inquired 89 persons (students, teachers, entrepreneurs, NGO's members and LA workers. LPG members used a SWOT analysis to evaluate the results and draft the state of art on ICT use for open government. The results were disseminated at the level of the organisations mentioned above. There followed debates, questions and answers on behalf of both the audience and LA representatives related to what could be done to improve the state of art.

Event 15 – local activity in Rucar, Romania

Participation: The event involved 32 citizens, including 32 participants from the city of Rucar, Romania

Location / Dates: The event took place in Rucar, Romania on the 22/03/2019

Short description: The second local path in the project RECOV in Romania took place on 22 March 2019 in Rucar at the Town Hall conference room. 32 members of the local participation group attended the activity. First of all there were preparations for the second local path as selection of the team members (according to their interest in the project, the technical knowledge, the volunteering attitude...), the participants that needed to be invited at the local debates on this topic. There were offered examples of good practice –on behalf of the municipality authorities. There was also implemented the questionnaire as drafting (how to be applied as the level of local community), as well asked six questions regarding

the role of E-government in the local administration with 60 respondents. Many participants at the event underlined the weak points of the local administration in case of collaborative public services. Drafting the state of the art in case of collaborative public services as well as the SWOT analysis were implemented during this meeting.

Event 16 – local activity in Rucar, Romania

Participation: The event involved 34 citizens, including 34 participants from the city of Rucar, Romania

Location / Dates: The event took place in Rucar, Romania on the 27/11/2019

Short description: On November 27th, 2019 the Rural Women National Association of Rucar, Romania organised a local event to discuss innovative financial instruments at the local level.

The event took place in Rucar's municipal conference hall, where thirty-four people attended the presentation on the innovative financial instruments used by the local authorities. Several good examples were presented of EU financing as an innovative support to public funding. At the same time, the audience underlined the necessity of more initiatives to enhance innovative financing instruments and solve the community needs

Event 17- local activity in Santorso, Italy

Participation: The event involved 27 citizens, including 27 participants from the city of Santorso, Italy

Location / Dates: The event took place in Santorso, Italy on the 24/12/2018

Short description: The aim of the event was to involve local citizens on the topic of local democracy, we offered a two day workshops where people could explore some of the root causes of conflict, polarisation and poverty. To do so, we adopted an interactive simulation on sustainable resource management from MIT (Boston), called “fishbanks simulation”. During the activities, participants learned how all our economic and social activities, like all other natural aspects, are based on a thermodynamic context, where the primary variables are energy and population. They also experienced first-hand the difficulty and complexity of making decisions with other people when things go out of control or it’s a life or death situation. They also learned how the concept of democracy, based on competition between groups and by which the result depends by the majority of the votes and not by the pursuit of the best solution for all, could be one the biggest limit in our path towards sustainability and peace.

Event 18 – local activity in Santorso, Italy

Participation: The event involved 45 citizens, including 45 participants from the city of Santorso, Italy

Location / Dates: The event took place in Santorso, Italy on the 31/01/2020

Short description: The activity entitled “The EPIC project and other experiences to create inclusive communities” was composed by 5 different and complementary moments: 1) an introduction with a presentation of the RECOV project, its objectives and activities to the local and international participants; 2) The illustration of the EPIC project, a European platform for inclusive cities through the development of specific competences on the housing and work sectors, on integration policies and on negative narratives. 3) A panel with the title “how to create inclusive communities through reception, digitalization and narrative; 4) open discussion with professionals working in the field; 5) a world café where participants discussed how to improve reception and inclusion of immigrants.

Event 19 – local activity in Santorso, Italy

Participation: The event involved 26 citizens, including 26 participants from the city of Santorso, Italy

Location / Dates: The event took place in Santorso, Italy

Short description: The activity consisted in an operative meeting of the new born “local co planning network, composed by 28 local governments (administrators and technicians) and other public authorities that work together in the development of projects on the social

and environmental field. This initiative has been identified by Santorso, which represents the lead partner of the network, as an effective financial tool to be implemented to face economic crises. During the meeting, the objectives and priorities of the network have been discussed, with a specific focus on the benefits deriving from the collaboration and cooperation among different local stakeholders that share a common goal: the improvement of the territory and its people.

Event 20 – local activity in Kamez, Albania

Participation: The event involved 12 citizens, including 12 participants from the city of Kamez, Albania

Location / Dates: The event took place in Kamez, Albania

Short description: The aim of the event was to implement the activities and realization of the objectives of RECOV, the Association of Albanian Municipalities organized the first meeting in Kamez Municipality with topic: 'RECOV - on Methods and Implementation of Information and Communication Technology (ICT) in Open Government. At the beginning of the session, participants were greeted by the head of the Albanian Association of Municipalities Mr. Agron Haxhimali. Then the trainer introduced themselves and welcomed the participants.

The session provided the participants with the opportunity to express their opinions on the expectations of others, level of knowledge on the training topic and possibilities of sharing their knowledge with others. Based on personal knowledge each participant showed the experience they have in ICT.

The use of ICT, together with applications, supported by a legal and policy infrastructure, is embedded in a process that is being driven by the promotion of good governance goals. Technology can be catalytic, but the process means a re-orientation of government services towards serving citizens and businesses, which implies a change of work procedures, and of attitude of officials.

Event 21 – local activity in Tirana, Albania

Participation: The event involved 16 citizens, including 16 participants from the city of Tirana, Albania

Location / Dates: The event took place in Tirana, Albania on the 5/10/2019

Short description: The aim of the event was to present the innovative and sustainable financial instruments to the representatives of local government. After its territorial and administrative reform, Albania now has 61 municipalities. In order for them to be more effective and competitive, they need to propose innovative and sustainable solution for local development. During this workshop, the Association of Albanian Municipalities addressed the importance of this issue on the local level and proposed different possibilities to foster local development and create a sustainable city. This was an occasion to present the new online platform Web-Gis that gives the municipalities real-time data.

Event 22 – local activity in Tirana, Albania

Participation: The event involved 14 citizens, including 14 participants from the city of Tirana, Albania

Location / Dates: The event took place in Tirana, Albania on the 30/01/2020

Short description: On January 30th, 2020, the Association of Albanian municipalities organised the 3rd local activity within the RECOV project in Tirana. The local activity was organised in cooperation with the Int. Project office. This event was a possibility to present the RECOV project and its activities related to the use of new technologies for local development. Different stakeholders from the local government and the private sector attended the meeting. The participants learned about the existing tools for local development and shared their experience about the topic

Event 23 – local activity in Guglieri, Sardinia, Italy

Participation: The event involved 52 citizens, including 52 participants from the city of Guglieri, Sardinia Italy

Location / Dates: The event took place in Guglieri Sardinia, Italy on the 16/06/2018

Short description: The Municipalities Union of Moniferru and Alto Campadino organised a workshop in order to present and inform citizens about the project and its activities. After the creation of the Local Participation Group composed of local elected people and citizens, different topics for the workshop were identified. The idea was to link the project main priorities and objectives with the priorities of the community. The participants could have discussed on the topic of tourism, culture and sport, agriculture and environment, and public bodies. The workshop was coordinated by experts and facilitators.

Event 24 – local activity in Bauladu, Sardinia, Italy

Participation: The event involved 9 citizens, including 9 participants from the city of Bauladu, Sardinia, Italy

Location / Dates: The event took place in Bauladu, Sardinia, Italy on the 14/09/2019

Short description: The RECOV project helped public institutions to collaborate with the territory in the hypothesis of creating community cooperatives, a model of social innovation where citizens are producers and users of goods and services, a model that creates synergy and cohesion in a community, putting the activities of individual citizens, businesses, associations and institutions in the system, thus responding to multiple needs of mutuality. To this aim, in collaboration with LEGACOOOP, an intense territorial animation process will be launched, capable of gathering civil society and public bodies interested in the creation of community cooperatives. The first meetings were held within the RECOV project and the event in Bauladu was organized as a real school for cooperative communities. To protect the environment, participants were asked to digitally fill in and submit the evaluation questionnaire

Event 25 – local activity in Santu Lussurgiu, Sardinia, Italy

Participation: The event involved 8 citizens, including 8 participants from the city of Santu Lussurgiu, Sardinia, Italy

Location / Dates: The event took place in Santu Lussurgiu, Sardinia, Italy on the 23/02/2020

Short description: The information and awareness-raising process on community cooperatives was continued in Santu Lussurgiu by involving local administrators, communities, young people and economic operators. An information desk was organized during one of the most important events in the area - Sa Carrela 'e Nanti - with the aim of reaching a greater number of stakeholders. The event saw the participation of several interested actors who will be the spokesperson for the initiative and who will be involved in future information activities which will be conducted in the coming months in collaboration with LEGACOOOP, the association for the protection and representation of cooperatives. To protect the environment, participants were asked to digitally fill in and submit the evaluation questionnaire

Event 25 – in Strasbourg, France

Participation: The event involved 13 citizens, including 13 participants from the city of Strasbourg, France

Location / Dates: The event took place in Strasbourg, France on the 14/11/2019

Short description: On November 14th, the actions of the project RECOV were presented in Strasbourg. Meeting with the local population was organised in order to present the results and achievements of the implemented activities within his project. Enhancing public innovation by Rethinking collaborative values for public services continues to be one of the main topic when it comes to public services. Developing a new idea through the use of the new technologies can help the development of creative systems for active citizen's participation.

Event 27 – in Caen, France

Participation: The event involved 11 citizens, including 11 participants from the city of Caen, France

Location / Dates: The event took place in Caen, France on the 14/11/2019

Short description: The project priorities and objectives were presented during a meeting organised in the city of Caen in France. The participants had the possibility to learn more about the topics of the project and the activities implemented. This was also an opportunity to exchange experience and good practice.

Event 28 – local activity in Lisbon, Portugal

Participation: The event involved 27 citizens, including 27 participants from the city of Lisbon, Portugal

Location / Dates: The event took place in Lisbon, Portugal on the 28/02/2020

Short description: The 1st session organized by Clube Intercultural Europeu had the topic of “How ICT could enforce Open-Government” and it focused mainly on the available ICT tools available for citizens to participate in co-governance processes and have both NGO’s and citizens alike evaluate them. There was also a workshop created using one specific tool (participatory budget) as an example and having people who didn’t know about it test it and evaluate it.

Event 29 – local activity in Lisbon, Portugal

Participation: The event involved 27 citizens, including 27 participants from the city of Lisbon, Portugal

Location / Dates: The event took place in Lisbon, Portugal on the 28/02/2020

Short description: The 2nd session organized by Clube Intercultural Europeu had the topic of “Collaborative Public Services: doing it together”. Under this topic, the participants, mostly coming from CLUBE or from the neighbourhoods where we work in, did a diagnosis exercise with the aim to identify the existing public services available in the territory and their level of collaboration, or at least openness to participation. Afterwards, there was a brainstorming activity where participants freely gave suggestions and recommendations so as to better the collaborative values and participatory processes of these afore mentioned public services.

Event 30 – local activity in Lisbon, Portugal

Participation: The event involved 29 citizens, including 29 participants from the city of Lisbon, Portugal

Location / Dates: The event took place in Lisbon, Portugal on the 28/02/2020

Short description: The 3rd session organized by Clube Intercultural Europeu had the topic of “Local Innovative financial instruments: doing it together” and it focused on specific financial instruments that have been used at the local level and their impact in the neighbourhoods CLUBE is working in. There was a moment to identify the different instruments and, while the members of NGO’s presents were immediately drawn to BIPZIP programme (Lisbon’s city hall financial instrument for priority intervention areas or neighbourhoods), most of the citizens identified the PIC tool as the preferred instrument for financing projects since, although small amounts, there is less bureaucracy involved and the projects have a direct impact on the residents who promote them and the territory itself. At the end of the meeting there was some discussion of other or new instruments for financing that could be put in place but there was no consensus on a specific instrument to be put in place.

Event 31- local activity in Rauna, Latvia

Participation: The event involved 15 citizens, including 15 participants from the city of Rauna, Latvia

Location / Dates: The event took place in Rauna, Latvia on the 19/06/2018

Short description: The first meeting to set up a working group to take a part in the future activities of the RECOV project. The team decided to find out the opinion of the inhabitants of Rauna municipality by drawing up a questionnaire, asking about the involvement of the population and the flow of information and the mechanisms for obtaining it. Issues include research on the use of the Internet environment and technologies, channels for information extraction, topics of interests. During the meeting, we were decided to develop an action plan with the aim of involving the widest possible public in the project activities. During the meeting, problematic issues were identified and solutions were sought to find out more successfully the needs of citizens for social activity not only in cultural events and activities, but also in decision-making, development of cooperation with the municipality. The project team members expressed their personal views on experiences of existing collaboration, awareness and initiative. We debating how the municipality to be more open, find ways to inform the public sector in unconventional form to generate interest.

Event 32- local activity in Rauna, Latvia

Participation: The event involved 26 citizens, including 26 participants from the city of Rauna, Latvia

Location / Dates: The event took place in Rauna, Latvia from 16/09/2019 to 18/06/2019

Short description: Due to the low activity of the population, the objectives of the RECOV project are being achieved gradually - in cooperation with interest groups. And not least, it is not only the residents of Rauna Municipality who are informed about and involved in the project. First and foremost, gathering and acquiring skills is not a traditional activity for the Rauna municipality. Members of interest and non-governmental organizations from Rauna and from other parts of Latvia shared their experiences with this project- how to get involved in social activities and invite others to participate. Secondly, not only the theoretical background and information, but also the cross-fertilization of different interests, is needed in order to attract and involve citizens in the RECOV project. Therefore, RECOV project activities are implemented through personal interests.

During the second local event, a survey of participants was conducted on how to substantially strengthen the capacity of advocacy in the non-governmental sector and to promote the development of NGOs with a civic role. How to promote public participation?

Event 33- Rauna, Latvia

Participation: The event involved 27 citizens, including 27 participants from the city of Rauna, Latvia

Location / Dates: The event took place in Rauna, Latvia on the 24/01/2020

Short description: The emphasis was on processing ideas to increase the flow of tourism and to offer more and more interesting services. Tourism entrepreneurs and home-makers appreciated the municipality's investment in tourist areas, public places, cultural events, historic sites that are free of charge and used by a large number of visitors. During the event, the needs and interests of locals and visitors were discussed to attract them to participate. New proposals were made in the working groups and opportunities for funding were sought. The co-production of the entrepreneurs, which will be offered in every event, was recognized as the most valuable. Working in interest groups the results in high because of different experiences, it's helps to set specific tasks. With the involvement of interest representatives, an association is established to receive the financial support from the municipality and the state.